NICOLAS ZONA

CUSTOMER SUCCESS ENGINEER

DETAILS

ADDRESS

Zürich Switzerland

PHONE

+41 78 255 57 42

EMAIL

contact@nicolaszona.com

LANGUAGES

French

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English

• • • • •

Spanish

• • 0 0 0

German

• 0 0 0 0

SKILLS

Angular

Email Security

Docker

Cyber Security

LoopBack

Node.js

Go

Python

Vue

AZ-900

CISSP (IN PROGRESS)

LINKS

Linkedin

nicolaszona.com

PROFILE

Customer Success Engineer with over 2 years of experience in enhancing customer engagement and managing high-profile accounts.

Demonstrated expertise in developing innovative solutions, including attack simulation tools and email security projects.

EXPERIENCE

Customer Success Engineer, xorlab

Zürich

Apr 2023

Pre-Sales and onboardings, management of big accounts such as Coop or CERN, development from scratch of an attack simulation tool

Intern in Network & Cyber Security, Ferrero

Luxembourg

Sep 2022 — Feb 2023

Development of an e-mail spoofing prevention project from scratch with Vue.JS, Python and Loopback 4 hosted in Azure Cloud

Web Developer, Logdirect

Luxembourg

May 2021 — Aug 2021

Development of APIs with Loopback 3 and front-end in Angular

Full Stack Developer, Luxair

Luxembourg

Oct 2020 — May 2021

Web development of projects using Docker, NodeJS, Vue.JS and Angular

Intern Cyber Security Developer, Luxair

Luxembourg

Apr 2020 — Sep 2020

Development of 3 key projects from scratch with the CISO

EDUCATION

University of California

Berkeley

May 2022 — Jul 2022

Intensive summer session with project management, customer insights and leadership courses

California State University

Long Beach

Oct 2021 — May 2022

Courses oriented in Cyber Security such as Cyber Security in Business, Forensics or Networks & Security

Master Degree in Computer Science, Epitech

Paris

Oct 2017 — Oct 2023

Development in many languages such as C, C++, Python or Node JS. I've followed Cyber-Security courses and participated to hackatons, CTFs etc...